



C338 SOFTWARE RELEASE NOTES

2.13

C338 software update 2.13* is a maintenance release that includes the following changes:

- Restore connectivity to Spotify Connect

*Applies to units from serial number H218C338G19101 and higher

Software Details

Software details after automatic software update

- MCU : 2.13
- System firmware : 15337
- Cast firmware : 1.52

IMPORTANT NOTES!

A. UPDATE PROCESS

WARNING!

Do not interrupt or power down the C338 at any stage of the automatic software update process.

During the automatic software update, it may seem like the process is hung up – front panel display appears stuck at 90% for as long as 5 minutes. This is normal - do not interrupt!

The process will eventually proceed with the completion of the update. The C338 will automatically restart after the update is completed and return to normal operating mode.



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B. INTERRUPTION DURING UPDATE PROCESS

Undertake the following if there is power interruption, brown out or inadvertent powering down of the unit during the update process.

- 1 Switch ON the rear panel POWER switch. Powering up again the C338 will allow the interrupted update process to continue.
- 2 After switching ON the rear panel POWER switch, the front panel Standby LED will not illuminate and there will be No Display. This is normal - do not interrupt! This condition will continue up to 2 minutes.
- 3 The Standby LED will eventually illuminate amber. There will still be No Display. Do not interrupt this process!
- 4 Up to 5 minutes later, the Standby LED will start flashing and front panel display will turn on.
- 5 The Standby LED will eventually turn solid Blue. The automatic software update is completed.
- 6 Press and hold < SOURCE to check the installed software version – it should show 2.13

IMPORTANT!

- If power is interrupted at any stage during the C338 update process, repeat Step 1 again.
- Update your Google Home App to the latest version.
- The above sequence of events or indicators may vary or subject to change without notice.