



NAD Insider's Guide

March 10, 2006
To: NAD Service Centers
From: Bob Moran

Product: T763 & T773 A/V Receiver
Software Technical Bulletin(s): T773-S2006-03-V2.13
T763-S2006-03-V2.13
Subject: Video Format Conversion



Note: This only affects units with V2.12 software and Video Format Conversion.

Previous T.B.'s required: No

DESCRIPTION: There is no output of High Definition signals from the Component Video Monitor Out. This only affects units with V2.12 software! To check software version, press and hold the two buttons VIDEO and AUDIO simultaneously to display version on the front panel VFD.

REASON: V2.12 software has a bug that doesn't allow the video DAC to un-mute when a High Definition (720p, 1080i) signal is present.

SOLUTION: Load supplied V2.13 software program on a PC running MS Windows OS. Connect RS-232 cable between PC COM port and NAD Receiver RS-232 port. Open program and follow instructions in program wizard.

>>>>> CAUTION <<<<<

Follow the Program Wizard instructions precisely! The Program loads 2 micros in sequence. During the upgrade the program wizard may instruct you to power off the NAD Receiver from the rear panel switch to load the second micro to complete the upgrade completely. During the upgrade process the power LED will light up in random state.

FAILURE TO FOLLOW ALL PROGRAM WIZARD INSTRUCTIONS CAN KILL THE MICRO!

Using a UPS to power the PC and T773/T763 is highly recommended.

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