



## SOFTWARE UPGRADE PROCEDURE - USB

<b>MODEL NUMBER</b>	<b>C390DD, M51/C510, VISO 1/BT, &amp; All NAD Blu-ray players</b>
<b>REFERENCE NUMBER</b>	<b>TD2012-02r2</b>
<b>DATE</b>	<b>11 September 2014</b>

### IMPORTANT NOTES

- Do not press any front panel or remote control buttons during the upgrade procedure as it may result in the failure of the unit. Use applicable front panel or remote control buttons only when specifically instructed.
- In all cases/models, the USB memory stick must be formatted to FAT32 and must only contain the upgrade file.
- Avoid power interruptions during the upgrade procedure; it is highly recommended that the unit be connected to an Uninterrupted Power Supply (UPS).
- We recommend to use a 2GB USB stick or less for the upgrading process

### UPGRADE PROCEDURE

#### Blu-ray Players

1. Download and save the NAD provided zip file to your computer. Unzip the file, extract and store the "ROM" file to an empty USB memory stick.
2. Press the front panel Standby button (or the remote control [ON] button) to power ON the unit from standby mode. The unit will default to its "Home Menu" OSD.
3. Connect the USB memory stick to the player's USB input. Follow all commands as prompted. "Update is complete" will be briefly displayed on-screen to indicate the completion of the upgrade procedure; the unit will eventually go to standby mode. Disconnect the USB memory stick.

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#### Non-Blu-ray Players

##### C390DD/M51/C510

1. Download and save the NAD provided zip file to your computer. Unzip the file, extract and store the "xxxxx.hex" file to an empty USB memory stick.
2. Connect the USB memory stick (with "xxxxx.hex" file already stored) to the USB input (front panel USB input for C390DD and rear panel UPGRADE input for M51 and C510). With the unit plugged-in to a mains power source, press and hold the front panel Standby button. While holding down the Standby button, switch ON the rear panel POWER switch.
3. Release the Standby button when "Updating" is displayed on the front panel. The unit will automatically go to standby mode after completion of the update.

## IMPORTANT NOTES

- The zip file may contain more than one “xxxxx.hex” file. *Do not store all files to the USB memory stick at the same time.*
- Load the “xxxxx.hex” file one at a time to the USB memory stick. After successfully uploading the .hex file, into your unit, delete the file and repeat for the next xxxxx.hex file.

## VISO 1

1. Download and save the NAD supplied upgrade file to an empty USB memory stick. Rename the file to “Viso1.hex”.
2. Connect the USB memory stick into the USB-to-USB mini adaptor and then insert the adaptor into the VISO 1 rear USB input. Press and hold “S” button in the ring and then turn on the VISO 1 by pressing the POWER button located at the side of the VISO 1. Release “S” button when the POWER LED indicator flashes.
3. Upgrade is complete when the POWER LED turns to solid blue.

After completing the upgrade process, refer to Table 1.0 for steps on how to check software details and Table 2.0 to restore the unit to its factory default settings.

**TABLE 1.0 - HOW TO CHECK SOFTWARE DETAILS**

<b>Model</b>	<b>Software Check</b>
T 557	<b>1</b> At Home Menu, select "Setup" menu and then press remote control's [ENTER] button.
T 577	<b>2</b> From "DISPLAY" menu, press [▶] twice until "16:9 Original" is highlighted.
T 587	<b>3</b> In quick succession, press the numerical keys "1", "3", "9", "7", "1", "3", "9" and [ENTER]. The System Information OSD will appear. Note the <VERSION> details.
M56	<b>4</b> Press the [  ] Pause button to exit the display. <b>5</b> Press [HOME] to revert to the main menu and resume normal functions. <i>Above procedure is also an alternative way of resetting the unit.</i>
T 567	<b>1</b> At Home Menu, select "Setup" menu and then press remote control's [ENTER] button. <b>2</b> From "OTHERS" menu, select "Software Information" to display software number details.
M51 C510	<b>1</b> Press and hold front panel INPUT or the Source Right ▶ (C510) button while switching ON the rear panel POWER switch. <b>2</b> "SETUP", "VFD TEST", "Vx.xx" (software number) and "RESET" will be shown in the display. <b>3</b> Note "V x.xx" for the software number details.
C390DD	Press and hold the middle round button (ENTER) in the front panel until the display shows the software version details.
NAD VISO 1	With a docked iPod, software number details can be viewed by going to the docked iPod's Settings-General-About-VISO 1(steps may vary).
NAD VISO 1 BT	Press and hold the "S" key until the LED flashes.Count the flashes for the first digit of the software and it stop and then will continue to flashing for second digit of the software.

**TABLE 2.0 - HOW TO RESTORE THE UNIT TO ITS FACTORY SETTINGS**

<b>Model</b>	<b>Reset Procedure</b>
T577 M56	Under the Others menu, select the Factory set submenu and choose “Yes” to reset to factory settings
T587 T557 T567	Under the Others menu, select the Initialize and choose “Yes” to reset to factory settings
M51/C510	<b>1</b> Press and hold front panel INPUT button while switching ON the rear panel POWER switch. “SETUP”, “VFD TEST”, “Vx.xx” (software number) and “RESET” will be shown in the display. <b>2</b> Toggle Standby button until “RESET” is highlighted and flashing. Do not press any other button until the display will show “Factory Reset..”.
C 390DD	Press and hold front panel together front panel buttons [◀SOURCE] and [SOURCE▶] until the VFD shows “Factory Reset”.
VISO 1/BT	<b>1</b> Press and hold “+” button while pressing the Power button to switch ON the VISO 1. <b>2</b> Release “+” button when the POWER LED indicator turns blue and quickly flashes three times. VISO 1 will continue to initialize and power up.